VIDEO TRANSCRIPT - Career Crossroads - Megan Coffman

*corresponding transcript to the PNC Flix video*

​Below is the transcript to the PNC Flix video *Career Crossroads - Megan Coffman*.

I've been with PNC
for 4 1/2 years.
So, I started in the
Operations Development program.
That was right out of college,
and through campus recruiting,
I came to Cleveland,
and I had four rotations
in that program
and then a permanent placement
in Commercial Lending Operations.
So, when I started
in the Cleveland market,
my final rotation,
I joined the PREP EBRG.
It's the Emerging Professionals.
The executive sponsor
at the time reached out,
and we had a very informal
conversation of,
you know,
"How is your career going?
Where do you see yourself
in five years?"
That kind of conversation,
and I kind of just vocalized,
you know, where I was,
maybe current challenges
I was facing
and where I wanted to be.
A couple months or a year later,
he had reached out
that he heard of an opening
in Treasury Management
that he thought might align with
my aspirations and my skill set,
and then he connected me
to my now-manager.
For pursuing roles in PNC,
I would say my number-one thing
is to be open to new things.
So, that's really vague,
but in the sense of being open
to just new conversations
with people,
maybe whether they're
in your department or not,
being open to networking events
or kind of joining
different groups
that the bank has to offer.
This place is just so big
that being able to discuss
different opportunities
with other colleagues of yours
really opens up
the opportunities
that are at the bank,
just to learn what's out there
and kind of what
your next steps could be.
I think the support I've had
from my managers in past roles
and the role I have now
has really helped me
kind of build a foundation
for what is to come,
and the support
from business partners,
different D&I leaders,
and senior leadership
has really given me
a positive outlook
on the opportunities
that are at the bank.
The other thing I would say
is I'm pretty confident about it
coming from Operations
to Treasury Management.
That's kind of a big gap
that you need to bridge,
so being able to do that,
I'm pretty confident
that if my interests
were to change
or my skills were to change,
that there's a different opportunity for me
at PNC somewhere.
If you want make a move,
and no one knows it,
no one can help you,
so just having those
conversations with your manager.
Maybe that would mean
that your manager
can help you
in your current role
and elevating that to make it
what you want it to be,
or leveraging
your manager's network
because they might have
a couple contacts
that you could connect with
just to see
what else is out there.
And then, also, communicating
just with people
outside of your department.
I think there's a tasteful
and a respectful way to do that,
to have those conversations
so you're kind of vocalizing
what you're looking for,
what you think
your next steps might be,
and allowing them
to give insight
as to maybe what they've seen
in the market,
what they've seen at the bank,
and how you can kind of
connect those dots.