VIDEO TRANSCRIPT - Career Crossroads - Megan Coffman

*corresponding transcript to the PNC Flix video*

​Below is the transcript to the PNC Flix video *Career Crossroads - Megan Coffman*.

I've been with PNC  
for 4 1/2 years.  
So, I started in the  
Operations Development program.  
That was right out of college,  
and through campus recruiting,  
I came to Cleveland,  
and I had four rotations  
in that program  
and then a permanent placement  
in Commercial Lending Operations.  
So, when I started  
in the Cleveland market,  
my final rotation,  
I joined the PREP EBRG.  
It's the Emerging Professionals.  
The executive sponsor  
at the time reached out,  
and we had a very informal  
conversation of,  
you know,  
"How is your career going?  
Where do you see yourself  
in five years?"  
That kind of conversation,  
and I kind of just vocalized,  
you know, where I was,  
maybe current challenges  
I was facing  
and where I wanted to be.  
A couple months or a year later,  
he had reached out  
that he heard of an opening  
in Treasury Management  
that he thought might align with  
my aspirations and my skill set,  
and then he connected me  
to my now-manager.  
For pursuing roles in PNC,  
I would say my number-one thing  
is to be open to new things.  
So, that's really vague,  
but in the sense of being open  
to just new conversations  
with people,  
maybe whether they're  
in your department or not,  
being open to networking events  
or kind of joining  
different groups  
that the bank has to offer.  
This place is just so big  
that being able to discuss  
different opportunities  
with other colleagues of yours  
really opens up  
the opportunities  
that are at the bank,  
just to learn what's out there  
and kind of what  
your next steps could be.  
I think the support I've had  
from my managers in past roles  
and the role I have now  
has really helped me  
kind of build a foundation  
for what is to come,  
and the support  
from business partners,  
different D&I leaders,  
and senior leadership  
has really given me  
a positive outlook  
on the opportunities  
that are at the bank.  
The other thing I would say  
is I'm pretty confident about it  
coming from Operations  
to Treasury Management.  
That's kind of a big gap  
that you need to bridge,  
so being able to do that,  
I'm pretty confident  
that if my interests  
were to change  
or my skills were to change,  
that there's a different opportunity for me  
at PNC somewhere.  
If you want make a move,  
and no one knows it,  
no one can help you,  
so just having those  
conversations with your manager.  
Maybe that would mean  
that your manager  
can help you  
in your current role  
and elevating that to make it  
what you want it to be,  
or leveraging  
your manager's network  
because they might have  
a couple contacts  
that you could connect with  
just to see  
what else is out there.  
And then, also, communicating  
just with people  
outside of your department.  
I think there's a tasteful  
and a respectful way to do that,  
to have those conversations  
so you're kind of vocalizing  
what you're looking for,  
what you think  
your next steps might be,  
and allowing them  
to give insight  
as to maybe what they've seen  
in the market,  
what they've seen at the bank,  
and how you can kind of  
connect those dots.