



MEMORIAL REGIONAL HOSPITAL • MEMORIAL REGIONAL HOSPITAL SOUTH • JOE DIMAGGIO CHILDREN'S HOSPITAL
MEMORIAL HOSPITAL WEST • MEMORIAL HOSPITAL MIRAMAR • MEMORIAL HOSPITAL PEMBROKE

Dear Memorial Family:

We want to thank you!

Your steadfast commitment to patient safety has once again earned Memorial Hospitals the well-deserved recognition to be among the safest hospitals in the nation, according to The Leapfrog Group. We want to commend you for your dedication to keeping patients safe and for meeting the highest safety standards in the U.S.

Leapfrog, a national nonprofit ratings organization, assigns a safety grade to more than 2,600 hospitals across the country – grading them on their ability to prevent errors, infections, accidents and injuries. We want to congratulate you for the work you have done to maintain an “A” grade for three consecutive rating periods measured by The Leapfrog Group. We’ve not only received outstanding marks, we’ve earned them after a longstanding, system-wide commitment to making Memorial the safest healthcare provider in the nation.

This achievement stands as a tremendous tribute to all of you across the System – leaders, physicians, clinicians and non-clinicians alike – who make it your personal mission to help us transform the lives of everyone we have the privilege to care for and support throughout his or her journey of healing and recovery. Our success is centered on your dedication to provide the highest level of quality care and service to others.

When we look closely at our scores, we realize how great our efforts have enhanced The Memorial Experience – both across the organization and within each of our hospitals. Let’s maintain that commitment to excellence!

Please accept our sincerest gratitude, and know how proud we are to work alongside a cadre of professionals whose focus is our patients, their families and the communities we serve.

Sincerely,

A handwritten signature in black ink, appearing to read 'Aurelio M. Fernandez, III'.

Aurelio M. Fernandez, III, FACHE
President and Chief Executive Officer

A handwritten signature in black ink, appearing to read 'Stanley W. Marks, M.D.'.

Stanley Marks, MD, FACS
Senior Vice President and Chief Medical Officer