

Our People

Gemma



University: University College London

Role: Technical Broking Assistant, Healthcare,
Corporate Risk & Broking

Office: Bermuda (Secondment)

Year Joined: 2013

What do you like the most about working at Willis Towers Watson?

Although Willis Towers Watson is a large organization, as a graduate you are afforded the opportunity to be exposed to senior management both within and outside of your department. The mentoring program provides a forum for graduates to establish relationships with senior management whom you might not otherwise meet. For example, my mentor is in Reinsurance and I work within the Construction division.

Tell us about the training and development opportunities for graduates.

During the first six months of the U.K. graduate program, you are enrolled on various training and development workshops that cover a variety of skills, such as presentation skills and effective business writing. You are also encouraged to undertake the ACII qualification, which is hugely beneficial in the development of your general understanding of the insurance industry. Thereafter, you are encouraged to pursue your own individual training opportunities. Whether this is in computer skills, a particular area of the business that interests you or general market knowledge, the opportunities are available and easily accessible. Not only this but I have been fortunate in that I have had the opportunity to work in various areas of the business and develop my skills and knowledge across the organisation. I began on the graduate program in London working within Construction. I then had the opportunity to move into a Carrier Management role, which gave me exposure across all lines of business. I have recently embarked on a two year secondment in Bermuda working within Healthcare and have chosen to undertake additional examinations to continue to develop my technical understanding.

What has been your most challenging experience so far?

In the second year of the program you are assigned a project to work on with your fellow graduates. I had the opportunity to present our initial case study ideas to senior management from across the group. While presenting to senior leaders pushed me outside my comfort zone, it enabled me to put my knowledge and acquired skills into action.

Do you have any tips for students considering a career at Willis Towers Watson?

Be yourself – insurance is a very personable industry. You are constantly interacting with either your colleagues, clients or the market. If you are personable, a team player, willing to learn and eager to seek out opportunities, then Willis Towers Watson will be a good fit for you.