



FAQ'S

- What is the best time to respond to a hiring Pro?
 - During standard business hours; 9:00 to 6:00 PM local time
- How will I be contacted?
 - By opting in and providing your information, you consent to receive communications by phone, text, and email
 - To opt out of text messaging at any time, please reply STOP or contact path_to_pro@homedepot.com
- How do I respond if someone has replied NO, STOP, END, CANCEL, UNSUBSCRIBE, QUIT, or other similar words at any point
 - Stop communications
- How do I report if a hiring Pro is sending nonbusiness related messages, images, or is exhibiting unprofessional or abusive behavior?
 - Please email path_to_pro@homedepot.com for assistance
- What if a hiring Pro asks me for personal information that is not relevant for business purposes?
 - Stop communications and email path_to_pro@homedepot.com for support
- What if the hiring Pro doesn't respond?
 - Wait at least 24–48 hours before following up
 - If no response to the follow up, do not continue to contact them