

## Amgen Careers Online Privacy Statement Privacy Statement

Amgen Inc., Amgen USA Inc., and their affiliated entities (collectively, "Amgen," "We," "Our" or "Us") are committed to respecting your privacy. This Privacy Statement ("Privacy Statement") applies to information that We collect from you via this Web site ("Web Site" or "Site"), located at <http://careers.amgen.com>, and from your use of any Services that We provide via the Site. "Services" means services provided by or on this Site, the Site itself, and any other services as defined in the Terms of Use for this Site, which are incorporated by reference. This Privacy Statement does not apply to information that We may collect by other methods.

Please read this Privacy Statement carefully, as it will tell you what information We collect about you and your use of Our Services, how We collect, use, share, and protect that information, and the choices you have about how We use and share such information. By using Our Site or Services, you agree that you fully understand and unambiguously consent to this Privacy Statement and to all other relevant terms, including Our Terms of Use for this Site.

Consent to Processing in the United States ("U.S.") and elsewhere. This Site is owned and operated by Amgen Inc. in the U.S. The information that you provide will be accessible to Amgen Inc. in the USA but also to Our subsidiaries in other countries. The information you provide will also be accessible to companies We contract with that are located in countries around the world to assist with the Services such as recruitment process vendors and recruiters.

Furthermore, if you are visiting this Site from a country other than the U.S., your communication with Us will necessarily result in the transfer of information across international boundaries. The level of legal protection for personal information is not equivalent in all countries; however, We will take the security measures described below to keep your data as secure as reasonably practical, and in accordance with applicable law and Our Binding Corporate Rules (BCRs). For information on Our BCRs, please visit <http://www.amgen.com/bcr/>. By using Our Site or Services, you unambiguously consent to the collection, storage, and processing of your information in the U.S. and in any country to which We may transfer such information in the course of Our business operations, and as otherwise stated in this Privacy Statement or other relevant terms.

This Site and its Services have been developed for use by Amgen and individuals seeking employment with Amgen and/or its subsidiaries. Amgen will not knowingly collect, maintain, disclose or otherwise process Personally Identifiable Information (defined below) of any individual who is deemed a minor in the jurisdiction where he or she resides. If you are a minor, please do not provide Us with any such information about yourself.

### **Information We Collect**

We have access to the following categories of information about you and your use of Our Services. Only some of this information identifies you directly, but some information that does not identify you directly could be used to make inferences about you and, if combined with other information, might be capable of identifying you.

### **Information That You Provide**

Personally Identifiable Information. "Personally Identifiable Information" is information that could be used to identify or contact you and includes data such as your name, address, telephone number, e-mail address and biographical information. There may be many other kinds of Personally Identifiable Information, the foregoing list is provided by example only.

Site Registration. You may browse jobs on this Site without registering. To apply for a job and make your resume available for future jobs, you must create a new User Account. The new User Account set up requires an e-mail address and password. As part of your application submittal process, you will be required to provide the following Personally Identifiable Information: first name, last name, country, home phone number, e-mail address and source that referred you to Amgen as well as a resume. You may also submit additional information, such as your employment and educational history on your application. Once your application is submitted you will not be able to edit your application.

Any Personally Identifiable Information you provide in the application is kept in Our system as allowed by applicable law, unless you send Us an e-mail at [staffing-hr-connect@amgen.com](mailto:staffing-hr-connect@amgen.com) asking Us to delete/purge it. Once the information is purged, We will keep your Equal Employment Opportunity (EEO), Veterans and Disability demographics (if applicable) in Our system as required by applicable law and any legal holds. For more information, see the section below entitled Access, Correct, Update, or Delete\* Personally Identifiable Information.

You may be given the opportunity to provide information on your gender and race/ethnicity where permitted by applicable law. We may gather this information from job candidates for reporting and record-keeping requirements. You should understand that, if provided, We will only use this information in accordance with applicable law and will not use it in making any employment decisions. Providing this information is strictly voluntary, and you will not be subject to any adverse action or treatment if you choose not to provide it.

We encourage you to exercise good security practices by memorizing your e-mail address and password or keeping them in a safe place (separate from any Personally Identifiable Information), and logging out of your User Account and closing your Web browser before leaving your computer. You are responsible for maintaining the confidentiality of your User Name and password. You may not share your password with anyone else, temporarily or permanently, and you will be responsible for all uses of your User Account, whether or not authorized by you. You agree to immediately notify Us if you become aware of any unauthorized use of your User Account.

Amgen Recruiters. Even if you only apply for a single position through the Site, Amgen recruiters (including both Amgen employees and Amgen contractors that act as recruiters for Amgen) may contact you about other jobs for which you have not applied but that may be of interest to you based on information you provide about yourself through this Site.

Correspondence with Amgen. You may report problems with the Site by e-mailing Us at [staffing-hr-connect@amgen.com](mailto:staffing-hr-connect@amgen.com). If you send Us an e-mail, We will have your e-mail address as well as all other information you include in your e-mail. Any feedback you submit becomes Our property, and We can use such feedback for business purposes or to contact you for further information.

### **Information That Is Routinely Collected By Our Site Technology**

General Use. We automatically collect information about use of Our Site and Services through data collection tools, such as web beacons and cookies.

A "web beacon" is a piece of code that enables Us to monitor user activity and traffic on Our Site. A "cookie" is a randomly-generated unique numeric code stored in the user's Web browser settings or computer's hard drive. A cookie typically contains the name of the domain (internet location) from which the cookie originated, the "lifetime" of the cookie (i.e., when it expires), as well as the randomly generated unique numeric code. A cookie may be associated with Personally Identifiable Information you have provided while registering at Our Site.

We use the information We collect through these data collection tools to monitor usage patterns, store information about user preferences and to improve Our Site and Services for a more enhanced personal user experience. In addition, We may use the information We collect through these data collection tools to provide you with information on job openings that may interest you.

## **How We Use and Disclose Your Information**

We use information about your activities and use of Our Services gathered in the manners described above to monitor user traffic patterns, analyze what Our users prefer so that We can improve Our Services, and potentially provide you with information about jobs that may be of interest to you.

Use of Personally Identifiable Information. If you create a User Account on Our Site, We will use the Personally Identifiable Information you provide Us to (1) send you an e-mail verifying that you created an account on Our Site (2) contact you if We need more information related to your application or job search, (3) process a job application made by you, (4) respond to questions from you, (5) possibly contact you about jobs that may be of interest to you; and/or (6) possibly update you about changes affecting the Site, Our Services, or your User Account. As noted above, this Site is owned and operated by Amgen Inc. in the U.S. The information that you provide will be accessible to Amgen Inc. in the USA and Our subsidiaries in other countries. The information you provide will also be accessible to companies We contract with that are located in countries around the world to assist with the Services such as recruitment process vendors and recruiters.

We reserve the right to contact you regarding your User Account, changes to Our Site or related terms, and any other matter that might affect you or Our Services. We may combine the Personally Identifiable Information from your User Account with other information that We otherwise obtain in connection with your application, including information you provide to Us (such as by mail, fax, or phone) or authorize Us to obtain, and information from third parties. We use your User Account information and resume to combine with employment applications stored in other locations at Our facilities to perform background verifications with third party vendors.

Use of IP Address. In addition to logging the IP address of your computer as you move about Our Site, We also may use your IP address to personalize Site content. We retain IP addresses, and We may retain them together with Personally Identifiable Information that you provide and use such information for the purposes outlined in this Privacy Statement, such as contacting you about jobs that may be of interest to you.

Use of Information for Investigatory, Legal and/or Compliance Purposes. We may use all, or part, of the information described in this Privacy Statement for investigatory, legal and/or compliance purposes.

Limited Disclosure of Your Information. Except as set forth in this Privacy Statement or as you specifically agree or direct, We will not disclose to any third parties any information We collect from or about you through Our Services.

Disclosure for Legal or Safety Reasons. We may need to release Personally Identifiable Information and other information associated with Personally Identifiable Information to third parties: (1) to respond to a request, inquiry, or complaint that you have made; (2) to comply with valid legal requirements such as a law, regulation, search warrant, subpoena or court order; (3) in the event of an emergency that threatens an individual's life, health or security; or (4) in special cases in which We believe it is reasonably necessary to investigate, identify, or take preventive measures or bring legal action against someone who may commit or cause harm, fraud, abuse, or illegal conduct, such as a threat of harm to you or anyone else, interference with Our rights or property, or interference with U.S. homeland or national security or public safety anywhere in the world. In the event of an emergency, or if We are legally compelled to disclose your Personally Identifiable Information to a third party, We will notify you, unless We believe that

doing so would violate the law or a court order, or pose a threat or danger to anyone, or where it would seriously impede the proper execution of Our business operations. We will also take measures to ensure that the requesting entity understands the need to protect any Personally Identifiable Information that it may receive. We also reserve the right to cooperate with law enforcement authorities in disclosing information for the purpose of (1) investigating and prosecuting users who violate the rules of Our Services, Our Terms of Use or engage in behavior that may be a breach of an agreement, illegal or harmful to Us, Our property, or others, or is a threat to U.S. homeland or national security, public safety anywhere in the world, or the conduct of international affairs, and (2) assisting such authorities in the administration of any law.

Disclosure to Operations and Maintenance Contractors. We may contract with third parties to provide services for Our Site or Services. These contractors include vendors and suppliers who provide technology, content, and other services, recruiters, vendors who analyze data collected on Our Site, and vendors who send and/or respond to e-mail on Our behalf (each, a "Contractor"). These Contractors may have access to your Personally Identifiable Information in order to provide services to Us or on Our behalf. As noted above, the information you provide will also be accessible to companies We contract with that are located in countries around the world to assist with the Services such as recruitment process vendors. If We allow a Contractor to have access to your Personally Identifiable Information, We will not authorize the Contractor to use or disclose the information for any purpose that is not consistent with this Privacy Statement. By using Our Services, you unequivocally consent to such use and disclosure of data as described herein, and as otherwise stated in this Privacy Statement.

Disclosure to Subsequent Owner or Operator. If We assign Our rights and obligations regarding any of your information at the time of a merger, acquisition, or sale of all or substantially all of Our assets to a subsequent owner or operator of this Site and Our Services, you will be deemed to have consented to the disclosure to, and use by, such subsequent owner or operator, of any information about you contained in Our files and records. In the event of such a merger, acquisition, or sale, your continued use of the Site or any Services signifies your agreement to be bound by the privacy policy and other applicable terms of the subsequent owner or operator.

### **Links to Other Sites; Advertisements**

We may advertise job openings on other Web sites and allow those sites to link to Our Site. We do not permit third party advertisements on Our Site.

Please be aware that We do not endorse or recommend the content or services of third party sites, and We are not responsible for the privacy practices, other terms, or content of such sites. We encourage you to be aware of and read the privacy policy and other terms of each site you visit on the Internet. Remember, the statements in this Privacy Statement apply solely to information collected by Us through this Site.

Social Media Plugins. Our Site uses social media plugins (e.g., the Facebook "Like" button, "Share to Twitter" button) to enable you to easily share information with others. When you visit Our Site, the operator of the social plugin can place a cookie on your computer, enabling that operator to recognize individuals who have previously visited Our Site. If you are logged into the social media website (e.g., Facebook, Twitter, Google+) while browsing on Our Site, the social plugins allow that social media website to receive information that you have visited Our Site. The social plugins also allow the social media website to share information about your activities on Our Site with other users of their social media website. For example, Facebook Social Plugins allows Facebook to show your Likes and comments on Our pages to your Facebook friends. Facebook Social Plugins also allows you to see your friends' Facebook activity on Our Site. We do not control any of the content from the social media plugins. For more information about social plugins from other social media websites you should refer to those sites' privacy and data sharing statements.

## Your Privacy Choices

When you use this Site, you have the following choices about the information you provide.

Accept/Reject Cookies. Your browser software can be set to reject all cookies, but if you reject Our cookies, certain functions and conveniences of Our Site may not work properly. To learn more about cookies, please check your Web browser's help or similar feature or visit <http://www.allaboutcookies.org>.

Do-Not-Track Signals and Similar Mechanisms. Some web browsers may transmit "do-not-track" signals to websites with which the browser communicates. As of the Effective Date of this Privacy Statement, an industry standard has not yet been established on how to respond to these signals. Therefore, We do not currently respond to these signals, but We will reassess Our response approach once a standard is established.

Access, Correct, Update, or Delete\* Personally Identifiable Information. You may access, correct or update Personally Identifiable Information that you have provided to Our Site at any time by sending an email to [staffing-hr-connect@amgen.com](mailto:staffing-hr-connect@amgen.com), subject to certain restrictions imposed by applicable law. You may also request deletion/purge of your User Account by sending an e-mail to [staffing-hr-connect@amgen.com](mailto:staffing-hr-connect@amgen.com). Where required by applicable law, We will notify you if We cannot accommodate such requests to correct, update or delete information, and provide an explanation as to why We cannot do so.

\*Deletion Policy. All information that you provide via Our Services is stored in servers that are operated and maintained by Us and/or Contractors. Upon receiving your request (by e-mailing Us at [staffing-hr-connect@amgen.com](mailto:staffing-hr-connect@amgen.com)), We will delete/purge your User Account, resume and the Personally Identifiable Information stored in the databases that We actively use for recruitment if and when that information is no longer needed for any business or legal purpose, including without limitation any litigation hold order(s). In addition, after receiving your request for removal, We will use commercially reasonable efforts to remove your Personally Identifiable Information and not disclose any Personally Identifiable Information about you, except as required by law.

Retention of Personal Identifiable Information. Amgen will maintain copies of information about you, including Personally Identifiable Information and information used to make a decision about you, for at least as long as required to fulfill the purposes set out in this Privacy Statement, as necessary for business purposes, and in accordance with applicable law, including U.S. federal, state and local laws, and the laws of other countries.

Withdrawal of Consent. You may withdraw your consent to the purposes for which We collect, use and disclose your Personally Identifiable Information as set out in this Privacy Statement by e-mailing Us at [staffing-hr-connect@amgen.com](mailto:staffing-hr-connect@amgen.com) and requesting deletion of your User Account. For more information about Our Deletion Policy, please see above. After withdrawing your consent, you will no longer be able to access your User Account. You can still search for jobs and if you want to apply you will need to create a new User Account.

Communicate with Us by E-mail. You may communicate with Us via e-mail at [staffing-hr-connect@amgen.com](mailto:staffing-hr-connect@amgen.com) if you have questions about the Services of this Site, but please be aware of the limits on the confidentiality of e-mail communications. While We will not disclose Personally Identifiable Information that We receive in e-mail unless such disclosure is necessary to respond to your request or inquiry, or is otherwise permitted as described above, all e-mail transmissions are vulnerable to unauthorized interception. In addition, We remind you that e-mail sent or received through an employer's computer or computer system is not confidential and may be the legal property of your employer.

Handling of Complaints. We endeavor to promptly and appropriately handle complaints relating to the handling of Personally Identifiable Information. Such complaints may be directed to [staffing-hr-connect@amgen.com](mailto:staffing-hr-connect@amgen.com). We will acknowledge receipt of a complaint promptly, and will exercise reasonable efforts to respond to complaints within 30 days of receipt (or sooner if required by applicable law).

If you live in Australia and are not satisfied with the manner in which We have addressed your complaint, you may contact the Office of the Australian Information Commissioner:

Online: [www.oaic.gov.au/privacy](http://www.oaic.gov.au/privacy)

Phone: 1300 363 992

Email: [enquiries@oaic.gov.au](mailto:enquiries@oaic.gov.au)

Fax: +61 2 9284 9666

Mail: GPO Box 5218 Sydney NSW 2001 or GPO Box 2999 Canberra ACT 2601

If you live in Canada and are not satisfied with the manner in which We have addressed your complaint, you may contact the Office of the Privacy Commissioner of Canada at the following address:

Office of the Privacy Commissioner of Canada  
112 Kent Street  
Place de Ville  
Tower B, 3rd Floor  
Ottawa, Ontario  
K1A 1H3

#### Our Security Measures

We want your personal information to remain as secure as reasonably possible.

Data Security. When you transmit Personally Identifiable Information directly to Our Site (as opposed to sending an e-mail), We use encryption technology to protect the integrity and privacy of the data. As an added security precaution, all Personally Identifiable Information is kept physically behind firewalls that meet or exceed industry standards to prevent intruders from gaining access. Although We will make reasonable efforts to protect Personally Identifiable Information from loss, misuse, or alteration by third parties, you should be aware that there is always some risk that an unauthorized third party could intercept an Internet transmission, or that someone will find a way to thwart Our security systems.

#### Changes in Our Privacy Statement

We will only use your Personally Identifiable Information in the manner described in the Privacy Statement in effect when you provided the information. However, We reserve the right to change the terms of this Privacy Statement, the Terms of Use, and other related terms at any time by posting revisions to this Site. All such changes will be effective when posted, and your use of Our Site or any of Our Services thereafter will constitute acceptance of, and agreement to be bound by, those changes. Accordingly, you should review the Privacy Statement for this Site each time you visit or log in to this Site. In the event We make any material change to this Privacy Statement that alters the use of your Personally Identifiable Information, We will notify you of such change by email, and you will have the opportunity to have that information deleted in accordance with the Deletion Policy set forth above.

Effective date: January 2017.