

## How do I apply for a position?

To apply, click on “Apply” from a job description. Completing an application typically takes 10-12 minutes. You will need to create an account, including creating a username and password, and complete an application including resume or LinkedIn profile to apply for a position.

## What is my username?

Your username is an email address. You may have used two different email addresses when creating your account—one as a “Contact email” username and a different “Contact email address” for us to email you. As a result, the username may not be the email address where you received the email confirming we received your application.

The image shows two screenshots of the Freddie Mac Candidate Portal. The left screenshot is the 'Sign In' page, and the right screenshot is the 'Profile Information' page.

**Sign In Page:**

- Freddie Mac | Candidate Portal
- Sign In
- Contact email:  (highlighted with a red box and labeled 'USERNAME' with a red arrow)
- Password:
- [Forgot Username or Password?](#)
- (with a blue arrow pointing to the right)
- [Don't have an account yet?](#)

**Profile Information Page:**

- Freddie Mac | Candidate Portal
- [Back](#)
- Profile Information
- Progress bar: 0%
- Project Mgmt Sr
- Fields marked with an asterisk (\*) are required.
- 
- Click the [Import Profile](#) button above to:
  - Use your LinkedIn profile as your resume
  - Use your LinkedIn profile to complete the fields below
  - Use an uploadable resume to complete the fields below
- \*First name:
- Middle name:
- \*Last name:
- \*Address line 1:
- Address line 2:
- \*City:
- \*State/Region/Province:
- \*Zip/Postal code:
- \*Country:
- \*Contact e-mail address:  (highlighted with a red box and labeled 'CONTACT EMAIL' with a red arrow)

**How do I reset my Password?**

Click forgot password to reset your password. As a reminder, passwords must be 8-25 characters and contain at least one special character !#\$%^&\*.

**I am getting an error that I cannot reset my password. How do I reset it?**

You may only reset a password once in 24 hours. If you are trying to log in to accept a time-sensitive offer, contact your recruiter for assistance.

**I am unable to submit my Draft Application. How do I submit it?**

We occasionally update our application. Any applications in draft status will not work after an update has occurred. If you are having trouble continuing a draft application, please click on the position and start a new application. Our application typically takes candidates 10-12 minutes to complete.

**I applied to a position but it is no longer displaying. How can I find it?**

If a position you wanted to apply for is no longer listed, it may have been filled or cancelled. Please consider applying for one of our other opportunities or join our Talent Community to receive customized job alerts.

**What is the Talent Community?**

Members of our Talent Community receive email notifications of new positions that may be of interest. Our Talent Community is accessed by clicking “Join Now” on our main page or by selecting “Send Job Alerts” on a specific position page. Joining the Talent Community takes approximately one minute. Simply answer a few quick questions to sign up. No username or password is needed. Information provided to our Talent Community is not shared with our application system.

**How do I check the status of my application?**

Upon successfully submitting an application, you will see an onscreen confirmation that the application has been received. You will also receive a confirmation email at the contact email address you provided when creating your profile. If you are selected for further consideration, a Freddie Mac recruiter will contact you to discuss next steps. If not selected, you will receive an update via email. We appreciate your patience as we review your application.