



PG&E Careers Web Site Refresh

Frequently Asked Questions

I'm a PG&E employee, how do I apply for a job?

There is an internal application process for current PG&E employees. Applications submitted on PG&E Careers web site will not be accepted. To apply for a new job, follow the steps below:

- Visit the *PG&E@Work For Me* intranet site
- From *About Me*, select *My Career*
- Click on *Find Career Opportunities*
- Find *Open Jobs* tab: search for open jobs
- Update *My Profile* tab: update your profile
- Apply and submit your application

Do I need a Talent Connect Profile to apply for a job at PG&E?

Yes, a Talent Connect Profile is required to apply for any job. When you're ready to apply for a position, simply click the "APPLY" button and you'll be prompted by our web site to either create a new profile or log into an existing one.

Where can I search and apply for jobs at PG&E?

All PG&E jobs are posted on [PG&E Careers web site](#). You can search for jobs on your desktop or laptop computer, tablet or mobile devices. You can apply for jobs on the [PG&E Careers web site](#).

Before you apply online, please note:

- The job search function is offline for maintenance every Saturday night, from 9:00pm to 9:30pm (Pacific).
- This site works best if you have one of the following browsers installed:
 - IE 9-11
 - Firefox 45
 - Safari 9.0 (on MacOS 10.11)
 - Chrome 54

How to I search and apply for jobs once on the PG&E Careers web site page?

There are two ways to find jobs and apply to them:

1. [Job Search](#) from any [career site](#) page
2. [Featured Jobs](#) on the Careers Home page

I've submitted my job application, what are the next steps?

The recruiting timeframe for each position may vary. Recruiting will contact you via email or phone if there is a change in your application status or if your experience matches the job qualification requirements.

General Questions

My application status shows as 'In Process' in Talent Connect, but it has been a few weeks since I applied. What does this status mean?

This status indicates you are still in consideration for this position. Recruiting will contact you via email or phone if there is a change in your application status.

How can I check the status of a job I previously applied for?

You can check the status of your job application at any time by logging into your [Talent Connect Profile](#).

Did my Talent Profile username and password?

No, your Talent Profile username and password has not changed. If you need help remembering your username or password, follow the steps below from a laptop or desktop computer:

- On the [login screen](#), SELECT Forgot/Unlock Password
- ENTER your username or email address and SELECT Request Password

A temporary password and username will be sent to your registered email address.

How do I unlock my Talent Profile?

Your Talent Profile account will lock after four unsuccessful login attempts. The password Forgotten feature on the [Talent Connect login page](#) will also unlock your account if you become locked out.

To unlock your password, follow the steps below:

- On the [login screen](#), SELECT Forgot/Unlock Password
- ENTER your username or email address and SELECT Request Password

A temporary password and username will be sent to your registered email address.

My question was not answered here, how do I get help?

For questions or assistance with PG&E Careers web site or Talent Connect, please call us at **415-973-9189**.