VIDEO TRANSCRIPT - Career Crossroads - Brandy Alexander

*Corresponding transcript to the Career Crossroads video.*

​Below is the transcript to the PNC Flix video Career Crossroads - Brandy Alexander.

My mom started working for PNC Midland when I was about 15, so that's how I was introduced to the company.

The summer out of high school, I did an internship with the imaging department here at Midland, and then, in 2006, I came on full time working at reception.

So, I was at reception just a couple months before moving to the PNC conduit group, and then was reassigned to Agency Servicing, and then moved to the RES team, and then moved to the reserve team, and then, from there, moved to portfolio servicing, and I've been in portfolio servicing now for three years.

In RES Special Servicing team, I was a loan admin, so my role was to support a team of asset managers, and they just worked on so many different things that I was exposed to all aspects of the loans.

I've been really fortunate, and I'm really proud of how far I've come without a formal business degree.

Everything I know about the industry I've learned by working at Midland, and I've had really great support and mentors throughout my career here.

I've had a lot of different opportunities, and I feel like I will continue to have opportunities within the company.

The most fulfilling part for me is getting to watch my team learn and just grow as individuals and develop their careers.

So, in portfolio servicing, we have a lot of different responsibilities, and it's really neat to see them catch on and just gain more and more knowledge.

Don't be scared of change and challenges.

Don't be afraid to share your interest or express interest in other roles or opportunities or departments.

If people don't know you're interested in other things, they can't support you.

It's so important to have a good network of people.

And PNC has so many opportunities.

If you're not talking to people about it, you might not even know what's out there and available for you.

I'm in a role now that I feel like really meets a lot of my needs.

I'm constantly learning and constantly being challenged with new things, and I have a team that I get to develop and train and work with, so I'm really happy about where I'm at.