VIDEO TRANSCRIPT - Career Crossroads - Allison Puchala

*Corresponding transcript to the Career Crossroads video.*

​Below is the transcript to the PNC Flix video *Career Crossroads - Allison Puchala*.

So I started 10 years ago in retail banking as an assistant branch manager.

After a couple of years there, I moved in to our main office.

It was really important to me while I was in this office to network and get to know what happens in all of our different lines of business in the city.

So I had the opportunity then to move in to wealth management as a Channel Development Advisor, and then in the last 3 or 4 months, I moved into PNC University as a Learning and Development Consultant.

I've never been a person who's like, "I will do this in the next 3 years and this in the next 5, and I will ultimately be in this job," and that's been my favorite thing about working here, that I have had the opportunity to learn and grow and change directions as I learned more about the opportunities that were around.

Hands down, the most important thing that I have done in my career is be involved in the things that I'm enthusiastic about:

getting involved in EBRGs and getting to know people across lines of business.

It's given my opportunities to do things that I didn't get to do in my day job and gain new experiences, getting to know people who I never would've met if I had just stayed in the job that I was doing, and really, that network is what has kind of given me the opportunity to pivot and change directions a few times.

I am really proud of PNC as an employer.

I've been really so proud of some changes that have been made, partly in my career growth and, like, having that flexibility but also the things like diversity-and-inclusion efforts and the minimum-wage update, but my personal favorite is the parental-leave changes.

I actually haven't gotten to take advantage of them because I had kids just before, but I am so proud to talk about that any chance I get.

Doing the task at hand well and really committing to whatever project you're working on is important, one, for that manager-support perspective so that they're willing to let you do things outside of your day-to-day responsibilities but also in building a reputation within your market, so other managers and other even colleagues will advocate for you when you're interested in growing your business or growing your career.