Experiencing difficulty applying? May be a web browser issue:

We apologize if you are experiencing difficulty using this site. Currently we are upgrading our on-line application system’s compatibility with the newer versions of the most common web browsers. Some users may be experiencing the “continual refresh button/ spinning wheel” when attempting to use our site. We apologize for any inconvenience this may have caused.

Recommended solutions:

- Use the recommended web browsers 
  (Internet Explorer for PC- Windows users & Safari for Mac users)

  **Which browsers are recommended?**
  See list below

  **Which browsers are not currently compatible with this system?**
  Some newer versions of Google Chrome and Firefox

- If using **Internet Explorer version 10**, be sure you are using the compatibility mode.

  **How do I do this?**
  Click F12 and then select “Browser Mode: Internet Explorer Compatibility mode”

**Recommended Browser List:**

**PC Users**

<table>
<thead>
<tr>
<th>Windows XP</th>
<th>Windows Vista</th>
<th>Windows 7</th>
<th>Windows 8</th>
</tr>
</thead>
<tbody>
<tr>
<td>IE 7*</td>
<td>IE 7*</td>
<td>IE 7</td>
<td>IE 10 compatibility mode*</td>
</tr>
<tr>
<td>IE 8</td>
<td>IE 8</td>
<td>IE 8*</td>
<td></td>
</tr>
<tr>
<td>IE 9</td>
<td>IE 9</td>
<td>IE 9</td>
<td></td>
</tr>
</tbody>
</table>

(* Designates the recommended browser)

**Mac Users**

<table>
<thead>
<tr>
<th>OS X 10.3 (Panther)</th>
<th>OS X 10.4 (Tiger)</th>
<th>OS X 10.5 (Leopard)</th>
<th>OS X 10.6 (Snow Leopard)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safari 3*</td>
<td>Safari 3.3*</td>
<td>Safari 3.3*</td>
<td>Safari 3*</td>
</tr>
<tr>
<td>Safari 4</td>
<td>Safari 4</td>
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<td>Safari 5</td>
<td>Safari 5</td>
<td>Safari 5</td>
<td>Safari 5</td>
</tr>
</tbody>
</table>

(* Designates the recommended browser)

**How do I know which browser I am using on my computer?**

A web browser is a software application that allows you to retrieve, search for and explore information on the internet. Common browsers include Internet Explorer, Firefox, Safari and Google Chrome. The browser version is the numeric version of each program, such as Internet Explorer 8.0 and Firefox 3.5.

Please follow the steps below to determine which browser version you’re using.
Microsoft Internet Explorer
1. Open Internet Explorer.
2. From the menu bar, click Help and then select About Internet Explorer. The browser version will be displayed in the information screen.

Apple Safari
1. Open Safari.
2. Click Display a menu of general Safari settings (the gear icon) and then select About Safari. The browser version will be displayed in the information screen.

Mozilla Firefox
1. Open Firefox.
2. From the menu bar, click Help and then select About Mozilla Firefox. The browser version will be displayed in the information screen.

Google Chrome
1. Open Chrome.
2. Click Customize and control Google Chrome (the wrench icon) and then select About Google Chrome. The browser version will be displayed in the information screen.

Need further assistance? Please contact:

- HR/Payroll Service Center at (734) 615-2000; select Option 3; Monday through Friday (8 AM to 5 PM EST)
- UMHS Nurse Recruitment & Retention at (734) 936-5183; Monday through Friday (7 AM to 5 PM EST)